

Galveston Insurance Associates

n 1892, Charles R. Brown opened a small insurance agency in the Gill and League Building in downtown Galveston. Fast-forward 128 years and that small agency has become GIA Insurance with two offices, specialized departments for Personal, Business and Employee Benefits coverage and a staff of 40 professionals with the ability to work from almost anywhere.

GIA has been selected to be part of an elite group of 267 independent insurance agencies around the U.S. participating in the 2019 Independent Insurance Agents & Brokers of America "Best Practices" Study Group. Twenty-five of these agencies are in Texas and GIA is the only one in Galveston County.

GIA provides coverage for apartment renters, first-time homeowners and those with high-value homes and autos. Other clients include new small businesses to large established corporations with multiple locations. As an Independent Insurance Agency, GIA has access to many of the best and most highly respected insurance companies, which allows the agency to give clients options for their coverage.

Based on GIA's experiences during storms like Alicia, Allison, Ike and Harvey, the agency's Catastrophe Plan assures that staff is safe and available when they are needed the most — at claim time. GIA's staff, proud of living up to the motto of "service before and after the storm," can work remotely as easily as being in the office.

GIA communicates regularly with clients and the public via Facebook and Twitter, as well as through newsletters and other electronic notifications to clients. Using DocuSign and ePay gives clients convenient options to do business with GIA.

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